Statement of Community Involvement

Bay 20, St Marks Road, W10

January 2018
1 EXECUTIVE SUMMARY

Following the Grenfell Tower fire, Westway Trust were approached by the BBC DIY SOS programme about the use of Bay 20, the undeveloped space next to Maxilla Gardens, fronting on to St Marks Road, to build something that would support the community.

DIY SOS The Big Build is the BBC’s flagship building programme. They have helped over 80 families and built large scale projects for communities including a space to support young people leaving the care system, and turning a derelict street in Manchester into a vibrant community for veterans and their families. All materials used for the build are donated and all building is done by volunteers.

The proposal is for two buildings with a shared space between them, referred to as a Social Street. One building will be a flexible, two storey community space with rooms of different sizes to ensure flexible use and to accommodate different groups and activities. The second building will be a new home for Dale Youth Amateur Boxing Club, a charity which has been training young boxers in the area for over 60 years and was previously housed in Grenfell Tower. The Social Street can be used for different activities and closed off after hours.

The BBC’s proposal would see a new community space created in a very short period of time with no upfront cost to the Trust. This allows us to heavily subsidise the activity that takes place within the space and to ensure it would be affordable for the local community. We are committed to ensuring the buildings remain available for community use for their entire lifetime.

The initial engagement on the wider Maxilla area of the Westway estate started in Spring 2016 to understand what the community would like to see in the space and what facilities they would like provided. We have had a consistent message from discussions with local people, from the results of the survey about the Maxilla area in 2016, from feedback during the Your Westway consultation on Oct/Nov 2017 and in consultation specifically on the proposals for Bay 20 that there is a need for low-cost flexible community space on the Westway estate, and particularly in the Maxilla area.

Feedback on the proposals has been predominately positive with a wide range of groups and service providers expressing an interest in using the space for a variety of activities. Concerns were expressed about involving the BBC in the development of the proposals and the speed at which the project had developed - though some people see this as a positive as much needed new community space could be realised in a very short period of time.

Consultation will be ongoing post submission of this planning application. We will continue to engage the community in discussions on the layout of the internal space, facilities within the building, usage, management of the space and improvements to Maxilla Gardens.

2 INTRODUCTION

2.1 Purpose of this document

This Statement of Community Involvement has been prepared by Westway Trust to outline the consultation and engagement undertaken on a proposal to build a new community hub in Bay 20 off St Marks Road in W10. This document describes the process, findings and how the proposal responded to feedback. The appendices to this report contain a record of publicity and consultation material produced during the consultation and engagement process and detailed feedback from our questionnaire.
2.2 Overview of the proposed development

Following the Grenfell Tower fire, Westway Trust were approached by the BBC DIY SOS programme about the use of Bay 20, the undeveloped space next to Maxilla Gardens, fronting on to St Marks Road (see map below), to build something that would support the whole community.

Figure 1: Map of BAY 20 and surrounding area

Figure 2: Bay 20 site photos
Initial ideas for the space include a large flexible community room, a community café, smaller meeting rooms, space for events and activities, a new home for the Dale Youth Boxing Club which was previously housed in Grenfell Tower, and landscaped gardens.

The BBC’s proposal would see a new community space created in a very short period of time with all materials provided for free by companies and all labour provided by volunteers. This means there would be no upfront cost to the Trust allowing us to heavily subsidise the activity that takes place within the space and ensure it would be affordable for the local community.

The BBC have committed to the building being exemplary in mitigating the air and noise pollution from the motorway and showcasing some of the latest technologies and materials to ensure we end up with a high quality build.

3 CONSULTATION STRATEGY

3.1 Aims and objectives

The aims and objectives of the public consultation were:

- To facilitate dialogue between the local community and the Westway Trust
- To understand local needs and views on the proposal
- To give local residents, businesses, tenants and other stakeholders the opportunity to give their ideas and shape the proposal
- To collect feedback from local communities regarding the proposals to inform design development
- To answer questions and address concerns that people may have about the project

The target audience for the public consultation included:

- Local residents
- Local community groups
- Local businesses and business organisations
- Tenants and Residents Associations
- Local organisations and community groups
- Westway Trust tenants
- Local Ward Councillors
- Artists and creatives
- Adjoining land owners
- Previous users of the space
- Dale Youth Boxing Club
- Interested parties, including statutory bodies
- The London Borough of Kensington and Chelsea
- Westway Trust Member Organisations
- Users of The Curve

3.2 Raising Awareness

To ensure representation from all sections of the community we deployed a range of awareness raising activities to ensure maximum reach.

- Approximately 2000 leaflets were distributed locally to residents living in close proximity to bay 20 inviting people give their feedback and share their ideas
• Stakeholders and the wider public were contacted by email to inform them about the project and invite them to a number of drop-in sessions or to complete a questionnaire online
• We attended local meetings with the voluntary sector and local resident associations to inform them of the opportunity
• A group of local volunteers doorknocked local households speaking to 223 people about the proposal
• Information about the proposal was distributed via our corporate newsletter in November and January to encourage involvement in the design of the building and in discussion on its use and management. The circulation for this newsletter is approx. 3,700 people
• Posters were displayed throughout the area detailing the opportunities to get involved
• A social media campaign was used to target local users to encourage engagement in the consultation

See Appendices 6.1 for communication materials used

3.3 Collecting feedback

Information gathered using the following feedback methods have formed the basis for the findings in this report and are described in detail later in the report:

• Feedback form (Appendices – 6.2) – a feedback form was made available at events for people to complete. It is also available on the Westway Trust website
• An online and printed survey was available with a number of questions regarding the design and use of the buildings and demographic information
• Meeting records - notes taken during meetings with individuals and community groups
• BBC DIY SOS set up a dedicated website which invited feedback

4 CONSULTATION ACTIVITIES AND RESPONSES

4.1 Reimagining Maxilla – March/April 2016

In spring 2016 we conducted a survey (Appendices - 6.3) to understand more about local peoples’ views of that part of the estate and what we could do to make it more used. We specifically wanted to find out:

• Views about the operation and status of the existing site
• What are the opportunities to rejuvenate Maxilla
• What are the potential uses and who are the beneficiaries from the rejuvenation of Maxilla
• What are peoples’ attitudes to working with third parties to bring investment
• About any concerns about developing Maxilla

We received 281 responses to the consultation – 155 from those on site and from the surrounding streets and 126 (unverified) responses that were coordinated by Westway 23.

The following graphic shows the percentage response to the Reimagining Maxilla questionnaire.
Following this consultation, we developed a set of principles to bring forward ideas for Maxilla based on the feedback received.

**Uses and beneficiaries**

- **Community**: create flexible spaces for the community to come together; incorporate and celebrate the heritage of the Maxilla area including the creative industries, Carnival and nursery education

- **Creative industries and voluntary sector**: create spaces for sharing experiences, co-working and co-creation; voluntary sector office and meeting spaces; incorporate spaces for local artists, performers, makers and support the creative industries

- **Children and young people**: ensure there are spaces for extra-curricular education, enterprise and services; opportunities for youth citizenship and participation

- **Employment and enterprise**: create more opportunities for employment and enterprise; seek to develop more floor space with new, flexible units; and encourage co-location of organisations and businesses

**Environment**

- **Incorporate sustainable design and usage**: where resources allow and it is practically possible we will ensure that sustainable design and usage is a feature of any Maxilla developments and functionality of the spaces

- **Embed urban green infrastructure**: create an environment that demonstrates the 'ecosystem service' benefits of green infrastructure
Mitigate against noise and air pollution: with new buildings and infrastructure we will seek to introduce mitigating factors against noise and pollution from the motorway

Enhancement of existing active green space: renew the landscape; improve the sightlines; retain mature trees; introduce public art; and improve the open space to be more vibrant and integrated with surrounding buildings

Public Realm

Make it feel more welcoming: introduce methods of natural surveillance; bring more of the public realm into use; remove concrete and introduce natural materials and green infrastructure where possible; introduce more greening; improve lighting through the area

Make it easier to get around: introduce features that encourage flow and usage; introduce pedestrian and cycling routes

Building Design and Architecture

Build to environmental standards: seek to overcome the challenging characteristics of the site including hard landscape, pollution from the Westway, poor way finding and lack of good natural light in some areas; and, where resources allow and it is practically possible, replace low quality, poor energy-efficient design

Accessible, open and welcoming: ensure active frontages that have a relationship with the public realm and existing green space; improve the facades of existing buildings; and maximise opportunities for overlooking the public realm and green areas

Flexibility: ensure flexibility to accommodate a variety of uses and to accommodate large group gatherings, hub working and co-working

Celebrate local heritage: design buildings and spaces to reflect the local character, spirit and distinctness of the area

Health and well-being considered at design stage: ensure that the well-being of individual users is considered in the design; and the choice of materials, particularly addresses the impacts of indoor and outdoor air pollution on health

4.2 Your Westway Exhibition

We held a 3-week exhibition from October 17th to November 6th 2017 to begin a conversation with local people about how we could develop the whole Westway estate in the future and how the land could be used. We asked what people would like to see happen in a new community space on the Westway estate – though this was not a specific question about Bay 20.

The feedback included the following suggestions:

- More space for community groups to meet
- Any new space needs to be sound proofed
- A space for film screenings, community meetings and workshops
- Long term space for crafts, sewing and knitting
- A hall for use by all the community – music, dancing, films for children, adults and older people
- Mental health services
- Free crèche
- New youth centre – more activities for young people
- Support for business start-ups
- More places to talk – open and available drop-in space
- Activities for kids – community farm, healing and education
- Café
- A room with books
- An art and recording studio for the community
- Community work space – affordable
- Space to sit and talk – loneliness is a big problem
- Somewhere for Grenfell families who are still in hotels to cook and eat

4.3 Doorknocking households in the adjacent area

In December 2017, a group of local volunteers visited residential properties close to the Bay 20 site and in the wider area. Over 1000 doors and spoke to 223 people. The aim of this exercise was to raise awareness of the project and ask residents if they were supportive or not.

4.4 Questionnaire

An online questionnaire was available on Westway Trust website and on BBC DIY SOS website seeking feedback about the proposals for Bay 20 including the proposed design of the building and the usage. A printed version was available in Westway Trust receptions and at the drop-in sessions. 269 people completed the questionnaire. See Appendices 6.5 for the questionnaire and a detailed breakdown of the results.

Summary of Responses to Questionnaire

Current use of community spaces in North Kensington

- 52.47% of respondents use community spaces to take part in activities
- 14.45% of respondents use community spaces as a provider of activities
- 19.77% of respondents use community spaces as a hirer for private functions/events
- 19.01% of respondents use community spaces to attend meetings e.g. Resident association meetings

Preferred usage of the proposed new community space

- 62.69% of respondents would like youth activities offered from the new community space
- 54.10% of respondents would like community events offered
- 49.63% of respondents would like community learning offered
- 48.13% of respondents would like a community café
- 47.01% of respondents would like social activities for older people
- 45.52% of respondents would like advice and guidance services offered

Priorities when developing a new community space

- 63.67% of respondents consider creating a safe and welcoming environment a priority
- 43.07% of respondents consider creating a cleaner and brighter environment a priority
- 31.09% of respondents would like to see improved greening and landscaping
4.5 Drop-in sessions

A number of community drop-in days were organised to share ideas for Bay 20 and to get feedback on the proposed design at different stages. On Saturday December 2nd, we spoke to 75 people about what they would like to see happen in Bay 20. On Tuesday January 16th and on Monday January 22nd we shared the proposed design for the space for comment.

At these sessions people told us they would like to see:

- Space and support for start-up businesses
- A community café
- Complementary therapies and healing spaces
- Counselling rooms
- Events spaces for parties and family gatherings
- A Grenfell memorial
- Space for Grenfell response groups
- Homework clubs
- The historical context reflected
- Inclusive spaces for a diverse range of groups
- Meeting spaces of different sizes
- Space for a music studio
- Activities and services for older people
- An outdoor gym
- A pan yard
- Support for single parents
- Space for supplementary schools
- Training opportunities
- Flexible workspace
- Activities and opportunities for young people
- Maker space for young people to learn practical skills

During the drop-in sessions the following concerns have been raised:

- The pace at which the proposals are being developed is too quick and doesn’t allow for sufficient community involvement
- Concern about the quality of the build if it is constructed in 12 days
- Ensuring the building is of a high environmental standard
- Community involvement in running the building
- Commitment to ensuring the building is for community use long term and will never be used for commercial purposes
- Recognising the history of Bay 20 and the need for an African and Caribbean led space on the Westway estate
- The boxing club provides limited benefit to the wider community
- The space will not be affordable to all
- The community space will not be accessible to the whole community
- It is insensitive to make those affected by the Grenfell Tower fire the focus of a TV programme
- Westway Trust should develop Bay 20 and not involve the BBC and take longer to consult with the community
4.6 Targeted engagement with specific community groups and individuals

Since early November, we and the BBC have engaged with a number of groups who have expressed a need for space and those who have an interest in the space because of its history. We have asked what they would like to see in the space, whether they have an interest in using the space and discussed various models for operating the space as we are keen for the operation to be community led.

We have engaged with many Grenfell bereaved families through our Grenfell Coordinator. Feedback has been positive with suggestion for different services and activities they would like to see delivered from a new community space.

5 RESPONDING TO KEY ISSUES RAISED DURING CONSULTATION

5.1 Why has Bay 20 been undeveloped for so long?

The Westway Trust is seeking to bring more of the spaces under the motorway into use. However, we are a modest sized charity with limited budget for development. Historically, the Trust’s strategy has been to develop using grant funding for specific uses e.g. Sport England funding enabled the creation of the sports centre. As a result, development of the land is slow and many spaces have been underutilized. We are very keen to bring more of the spaces into use. The BBC opportunity will provide two community buildings at a no cost to the community or the Trust. If were to develop it without the BBC, we would have to find circa £2-3million. This is money we do not have.

5.2 What is the difference in plans for Bays 17-19 (old college building) and Bay 20?

We understand the Council has paused its project to bring forward an adult social care hub in the old College building so they have review the uses and plans for their building. They have asked that we design our building to be able to connect to their building should it be beneficial to link them in the future. They would like to engage us and local people in building on the engagement we have already done and to do more design and thinking about the future use of the wider Maxilla area.

5.3 Why is Bay 20 not being developed as an African and Caribbean led cultural space?

In June of 2017 we made a public commitment to bringing forward and African and Caribbean led cultural space on the Westway estate. We have identified a potential site at the Portobello end of the estate and are working with key local stakeholders to realise this commitment.

5.4 Will the building be good quality?

We are determined that the building will be available to the community for many years to come. We will be working with the companies that have volunteered to provide materials and support to guide the quality of the building and we will not allow it go ahead if we don’t think it will last for many years to come. The build will come with a 12 month defects warranty and all materials used will be under warranty.

5.5 Will the building be environmentally friendly?

One of our key requirements is that the building is built to an exemplar environmental standard. It will have an air filtration system to ensure internal air quality is excellent and will also be soundproofed to protect users from noise from the motorway above and to protect surrounding household from noise from activities taking place in the community hub. The building will be energy efficient and all materials used will be fire retardant.
5.6 How will Westway Trust ensure the building is affordable?

We are looking at a number of operating models for the building and we are committed to ensuring the spaces are accessible and affordable for the whole community. We would like to support a local community group to run the community café.

5.7 How will Westway Trust make sure that everyone in the community can benefit from the building?

Whenever we have discussed this space we have heard that there is a need for a space that people of different backgrounds, cultures and needs can access. Whether we manage the building ourselves initially or work with a community group to do so we will ensure that there are checks in place make it accessible to all. The new community hub will have a variety of flexible spaces which will enable a wide variety of uses. All spaces will be bookable by individuals and community groups and spaces will not be allocated to any specific group on a permanent basis. We want to ensure everyone who would like to use the hub has the opportunity to do so. We will ensure booking procedures are clear and straightforward.

5.8 How will we make sure the building is welcoming?

The architects who have volunteered to design the building will be designing it to be as open and inviting as possible and we will work with the interior designers and look at examples of great community buildings to make sure people are able to spend time in the building without feeling pressure to be part of an activity or to spend money. We will involve the community in the design of the interior of the building.

5.9 Why can’t the space be a pan yard – as it was 20 years ago?

A steel pan yard and carnival enterprises have historically been an important part of this space and other spaces on the Westway estate. We’re keen to support these functions somewhere on the estate again and are meeting with local leaders who understand what is needed to discuss this. We may be able to accommodate these activities in the community hub in Bay 20.

5.10 Why can’t a nursery be built to replace Maxilla Nursery?

For many years Maxilla Nursery was operated out of a space rented by RBKC near Bay 20 and we were disappointed when they decided to move it away. Our initial conversations about this site (Bay 20) involved potentially creating a new home for the Grenfell Nursery. The Nursery decided that the location of the site and the timescale of the project were not suitable for them. Grenfell Nursery looks forward to seeing a new community space under the Westway. There is no reason why a nursery or crèche couldn’t use some of the spaces when they become available.

5.11 How will we make sure that the boxing club is accessible to all?

As part of our discussions with the boxing club about their lease on the space we will agree how we can work together to support local people through the club, especially providing opportunities to young people. As the boxing club’s activities mainly take place in the evening and at the weekend we will work with them to find complimentary activities that can take place in the space during the day.

5.12 Who will manage the building?

Westway Trust will remain the owners of the site and the buildings on it. We will grant a lease to Dale Youth Boxing Club for the space they will use. We are currently exploring options for the community
space including supporting an existing or new community organisation to run some of the space and running the building ourselves. No leases will be granted for commercial use of the community space.

5.13 How will Westway Trust support the operation of the building?

It has not been determined at this point who or how the community space and café will be run. We would like to support a local community group to run the café and will be providing more information on this in the coming weeks.

However, we can commit to some operational principles:

- The spaces and services of the café will be economically accessible to local user groups and individuals, and in some cases free to use.
- The spaces will be inclusive of groups that are non-profit making and priority will be given to those groups that seek to benefit people living and working in North Kensington.
- No single group will monopolise or have priority over the usage – the uses of the spaces will be apportioned to a diverse range of groups
- Groups that use the space will be required to sign up to principles of inclusivity and must respect individuals working there, other groups using the spaces and the spaces themselves
- The spaces will be fully accessible to disabled people
- Above all, we want to the spaces to flourish, be well used and a place where people feel welcome and included. We are committed to this being an inclusive, accessible space for the community.

5.14 Is a café the right use for the space?

We have heard through many rounds of consultation that a community space where people can socialise for free and with facilities for food and drink, is needed in the area. We will not be allowing a commercial operator in and hope to work with a local community group to run the café on a not for profit basis.

5.15 How will you ensure neighbours are not disturbed?

The building will be fully soundproofed and we will work with neighbours to address any concerns they have. We are working to establish a new arts and cultural centre at Acklam Road which will be home for music performance events and have late openings and so we do not envisage this space performing the same function. Our plan is to ensure that the building will be staffed at all times when the facilities are in use to ensure people using the building respect those living nearby when they are leaving later in the evening.
6 APPENDICES

6.1 Communication Materials

COMMUNITY HUB DROP-IN DESIGN DAY

Come and share your thoughts and ask your questions about a potential new community hub in Bay 20 by Maxilla Gardens under the Westway.

Saturday 2 December
11am-3pm
Maxilla Gardens

westway.org/bay20
In response to the Grenfell Tower fire BBC DIY SOS is considering building a new community hub, and home for the Dale Youth Boxing Club which used to be based in Grenfell Tower, on an unused space under the Westway flyover.

If it were agreed, the space would come at no cost to the local community and could provide new, affordable spaces for local people to use in the wake of the fire and for many years to come.

Westway Trust, the charity that manages the land, would like your thoughts.

- Would you like to be involved in the project?
- What kind of space would you like to see?
- Who should be able to use the building?
- What kinds of activities should take place there?

We’re holding a drop-in design day on Saturday 2 December from 11am on Maxilla Gardens, by St Mark’s Road.

Come along, share your thoughts and ask your questions of everyone involved.

More details at westway.org/bay20
Tel 020 8962 5720
Share your views on a new community space for North Kensington

How Would It be Used? Would You Use It? How Should It Be Run?
WHO ARE DIY SOS?

DIY SOS The Big Build is the BBC's flagship building programme. They've helped over 80 families and built large scale projects for communities including a space to support young people leaving the care system, and turning a derelict street in Manchester into a vibrant community for veterans and their families.

Everything used for their builds, inside and out, is donated by companies, and all the building is done by volunteers. The team welcomes as many people as possible to take part.

THE PROPOSAL SO FAR

Previous research and recent consultation suggests that people want more community space that is flexible, open to all and low cost. In response, two buildings, with a shared space between them, are proposed for Bay 20 under the Westway, near St Mark's Road, on the Westway Trust estate.

Westway Trust are committed to ensuring the buildings remain available for community use for their entire lifetime. They're working with local groups to decide how the buildings will be managed once they're built.

For more information and to complete a consultation questionnaire please go to: www.bbc.co.uk/diysos

or pick up a consultation questionnaire from Westway Trust, 1 Thorpe Close, W10 5XJ.

Westway Trust are hosting three drop in sessions at 1 Thorpe Close, W10 5XJ on:

- Tuesday 16th January from 5.00pm to 8.00pm
- Monday 22nd January from 5.30pm to 8.30pm
- Saturday 27th Jan from 11.00am to 3.00pm

THERE’S NO NEED TO REGISTER; JUST COME ALONG AND SHARE YOUR VIEWS.
6.2 Feedback Form

We want your thoughts on what you would like to see in a new community space at Maxilla.

| YOUR NAME |
| POSTCODE |
| EMAIL |

Tick the box to receive updates, news and upcoming events from Westway Trust
6.3 Maxilla Consultation Questionnaire

HAVE YOUR SAY

We want to reimagine the space in and around the Maxilla area. With your help we can transform the space into something that is vibrant and used by many more people. We want to hear from you about what you need to do and how we can make the space more engaging and welcoming.

The Maxilla area is one of the most underserved parts of the Westway estate. It contains some of the biggest spaces, but it’s dark and difficult to navigate. Many of the buildings have been isolated from the 1970s, and despite the presence of some spaces don’t feel like parks through the area.

We want to redevelop the area to make it a home for communities, creating a place in which people want to spend time and which offers the services and spaces that North Kensington needs.

Above and by completing the questionnaire and return it via the free post address. Responses will be treated in confidence. When we ask for your postal address at the end of the survey, individuals will not be named or comments attributed.

THE MAXILLA AREA

To view the survey online go to westway.org/maxilla

QUESTIONNAIRE

Please tick as many boxes as applicable for each of the questions.

1. What does having a Maxilla area mean to you?
   - Yes
   - No
   - Not sure

2. You are familiar with the Maxilla area on the
   - Yes
   - No

3. If you answered yes to question 1, how do you feel about the Maxilla area?
   - Very positive
   - Somewhat positive
   - Not positive
   - Very negative

4. What facilities and services do you feel are missing or could be improved?
   - Cafes
   - Schools
   - Play areas
   - Community centres
   - Shops
   - Markets
   - Other (please state)

5. What should be considered when developing a new plan for the area?
   - Creating a safe environment
   - Creating more opportunities
   - Increasing access to green spaces
   - Increasing the number of green spaces
   - Other (please state)

6. Who should be involved in the development process?
   - Residents
   - Local businesses
   - Local authorities
   - Other (please state)

7. If you have any other comments about the Maxilla area please give the space below.

   [Blank space for comments]

If you would like to receive an invitation to join ourMaxilla Consultation Questionnaire

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   [Blank space for comments]

If you would like to receive an invitation to join our Maxilla Consultation Questionnaire.
CONSULTATION QUESTIONNAIRE

DIY SOS is a BBC1 show which rallies communities to help those in need. We bring together individuals and companies who volunteer their help and materials to construct buildings like homes and community spaces.

We’re proposing to build two separate buildings with an open, social space between them in Bay 20, under the Westway.

One of the buildings will be a brand new, purpose built community centre to cater for lots of different groups, so they have a place to flourish.

The other building will be a new base for the Dale Youth Amateur Boxing Club, who were displaced after the fire at Grenfell Tower.

The space between them is a covered open area that is flexible and could be used for many different things.

WE WOULD LIKE TO HEAR FROM AS MANY GROUPS AND INDIVIDUALS AS POSSIBLE

Which of the following best describes how you currently use community spaces in North Kensington?

☐ As a provider of activities e.g. dance/fitness classes
☐ As a participant in activities
☐ As a hirer for private functions/events
☐ To attend meetings e.g. Resident association meetings
☐ I don’t use any community spaces in North Kensington
☐ Other (please specify)
How would you and your family like to use the proposed new community space (what programmes/activities would you like offered?)

☐ Meeting Space
☐ Advice and guidance services - employment, family support, health & wellbeing
☐ Community Learning
☐ Computer and internet access
☐ Community Café
☐ Resident hire e.g parties
☐ Community events
☐ Playgroup
☐ Social groups for older people
☐ Youth activities
☐ Supplementary education
☐ Vocational training
☐ Relaxation space
☐ Other

When would you be more likely to use the community facilities?

☐ During the week
☐ At weekends
☐ Morning
☐ Afternoon
☐ Evening
☐ All

What should be considered when developing a new community space?

☐ Creating a safe and welcoming environment
☐ Creating a cleaner and brighter environment
☐ Improved greening and landscaping
☐ Better signage
Introducing public art and installations

☐ All of the above

☐ Other (please specify)

Are you a member of or do you attend local groups?

☐ No

☐ Yes (please specify which group/s)

It’s proposed that these buildings have a Social Street between them. This will be a covered area that is flexible and could be used for many different things

Does the multi-functional Social Street between the buildings appeal to you?

☐ Yes ☐ No

In general, do you like bright colours on buildings?

☐ Yes ☐ No ☐ Don’t know

Which would you prefer, shared male and female toilets or gender specific toilets?

☐ Shared ☐ Gender Specific

Do you like open plan areas, or do you prefer smaller rooms?

☐ Open plan ☐ Smaller rooms

If you would like to add any comments about the BAY 20 community space please use the space below.

Gender:

☐ Male ☐ Female ☐ Prefer not to say

Age

☐ 16-24 ☐ 25-29 ☐ 30-34 ☐ 35-39 ☐ 40-44

☐ 45-49 ☐ 50-54 ☐ 55-59 ☐ 60-64 ☐ 65 ☐ Prefer not to say

Do you consider yourself to have a disability?

☐ Yes ☐ No ☐ Prefer not to say

What is your ethnic group? Please tick the appropriate box
White

☐ English    ☐ Welsh    ☐ Scottish    ☐ Northern Irish    ☐ British    ☐ Irish    ☐ Gypsy or Irish Traveller    ☐ Prefer not to say

Any other White background, please describe:

Mixed/Multiple ethnic groups

☐ White & Black Caribbean    ☐ White & Asian    ☐ White & Black African

☐ Prefer not to say
☐ Any other Mixed/Multiple ethnic background, please describe:

Asian/Asian British

☐ Indian    ☐ Pakistani    ☐ Bangladeshi    ☐ Chinese    ☐ Prefer not to say

☐ Any other Asian background, please describe:

Black/African/Caribbean/Black British

☐ African    ☐ Caribbean    ☐ Prefer not to say

☐ Any other Black/African/Caribbean background, please describe:

Other ethnic group

☐ Arab    ☐ Prefer not to say    ☐ Any other ethnic group, please describe:

How many children do you have in each of the following age groups?

☐ 0-4yrs    ☐ 5-8yrs    ☐ 9-12yrs    ☐ 13-15yrs

THANK YOU FOR YOUR HELP

If it's easier for you, this questionnaire can be completed online

bbc.co.uk/diysos
Questionnaire Response

Which of the following best describes how you currently use community spaces in North Kensington?

- As a provider of activities e.g. dance/fitness classes, 38, 14.45%
- As a participant in activities, 138, 52.47%
- As a hirer for private functions/events, 52, 19.77%
- To attend meetings e.g. Resident association meetings, 50, 19.01%
- I don’t use any community spaces in North Kensington, 55, 20.91%
- Other (please specify), 23, 8.75%
How would you and your family like to use the proposed new community space (what programmes/activities would you like offered?)

'Other' includes:

- Counselling/Therapeutic services – 6 Responses
- Attend Dale Youth Boxing Club – 5 responses
- Arts and craft space – 3 responses
- Intergenerational activities – 3 responses
- Performance space – 2 responses
- Carnival activities – 2 responses
- Business support – 2 responses
- Services for people with disabilities – 2 responses
- Signposting to other services – 1 response
- Grenfell memorial – 1 response
- Social space – 2 response
When would you be more likely to use the community facilities?

- During the week, 71, 26.79%
- At weekends, 109, 41.13%
- Morning, 32, 12.08%
- Afternoon, 39, 14.72%
- Evening, 71, 26.79%
- All, 124, 46.79%

What should be considered when developing a new community space?

- Creating a safe and welcoming environment, 170, 63.67%
- Creating a cleaner and brighter environment, 115, 43.07%
- Improved greening and landscaping, 83, 31.09%
- Better signage, 38, 14.23%
- Introducing public art and installations, 56, 20.97%
- Other (please specify), 32, 11.99%
- All of the above, 115, 43.07%
'Other' includes:
- A space that is open to everyone in the community – 8 responses
- Accessibility – 4 responses
- Long term financial sustainability
- Performance space – 2 responses
- Genuine consultation with the community – 2 responses
- Involvement of local artists – 2 responses
- Soundproofing – 1 response
- More green space – 1 response
- Good lighting – 1 response

Are you a member of or do you attend local groups?

- Yes, 89, 38%
- No, 144, 62%
Does the multi-functional Social Street between the buildings appeal to you?

Yes, 177, 78%

No, 51, 22%

Don't Know, 23, 9.91%

In general, do you like bright colours on buildings?

Yes, 176, 75.86%

No, 33, 14.22%

Don't Know, 23, 9.91%
Which would you prefer, shared male and female toilets or gender specific toilets?

- Gender Specific, 199, 88%
- Shared, 28, 12%

Do you like open plan areas, or do you prefer smaller rooms?

- Open Plan, 167, 73%
- Smaller Rooms, 61, 27%
If you would like to add any comments about the BAY 20 community space please use the space below

Number of responses: 95
Positive sentiments: 48
Negative sentiments: 7
Neutral sentiments: (suggestions and ideas): 40

Summary of comments

- Needs to be an open and welcoming space for all – 10 responses
- Good to provide a new space for the boxing club – 10 responses
- There is a need for space for healing/therapy – 7 responses
- Activities should be free – 6 responses
- Need activities for young people – 6 responses
- Better engagement and more resident led decision making – 6 responses
- Space for a Grenfell memorial – 5 responses
- Space should be accessible and inclusive for disabled people – 5 responses
- Inclusion of a crèche/nursery – 4 responses
- There needs to be a zebra crossing on St Marks Road beside Bay 20 – 3 responses
- More activities for children – 3 responses
- Westway Trust should invest more in the community – 3 responses
- Provision of a women only gym – 2 responses
- Social space for older people – 2 people
- Good signage is needed – 2 responses
- Better lighting – 2 responses
- Important to support supplementary schools – 2 responses
- Café needs to be affordable – 2 responses
- Space should be run by community group/community – 2 responses
- Use the space to promote Carnival activities – 2 responses
- Should have user input into the management of the space – 2 responses
- Who will pay for the upkeep of the space
- A social space for people to meet – 1 response
- Play facilities – 1 response
- Grow your own kitchen and garden – 1 response
- A membership scheme would be good – 1 response
- Include cooking facilities
- Outdoor gym – 1 response
- Refurbish existing community spaces before building a new one – 1 response
Gender

- Male, 51, 20.56%
- Female, 188, 75.81%
- Prefer Not To Say, 9, 3.63%

Age

- 16-24: 8%
- 25-29: 11%
- 30-34: 12%
- 35-39: 17%
- 40-44: 12%
- 45-49: 14%
- 50-54: 12%
- 55-59: 5%
- 60-64: 4%
- 65+: 3%
- Prefer Not To Say: 3%
Do you consider yourself to have a disability?

- Yes, 34, 15%
- No, 185, 79%
- Prefer Not To Say, 14, 6%

Ethnicity

- English 45%
- Welsh 3%
- Scottish 2%
- Irish 5%
- British 12%
- Arab 1%
- Prefer not to say 7%
- Any other ethnic group 8%
- Pakistani 0%
- Caribbean 3%
- African 5%
- White and Black Caribbean 5%
- White and Black African 2%
- White and Asian 1%
- White and Black African 5%
- Pakistani 0%
- Bangladeshi 1%
- Prefer not to say 7%
How many children do you have in each of the following age groups?

**HOW MANY CHILDREN DO YOU HAVE IN EACH OF THE FOLLOWING AGE GROUPS?**

- 0-4 yrs, 63, 18%
- 5-8 yrs, 82, 24%
- 9-12 yrs, 68, 19%
- 13-15 yrs, 52, 15%
- No Children, 83, 24%