

**BBC Radio Somerset Telephony Giveaway 2021  
Terms and Conditions and Privacy Notice**

## **TERMS AND CONDITIONS**

### **WHO CAN ENTER**

The BBC Radio Somerset Giveaway (the "**Giveaway**") to residents of the UK (including the Channel Islands and the Isle of Man) aged 18 or over except BBC Group employees, any persons closely connected with the Giveaway or their close relatives. BBC reserves the right to request proof of age and eligibility to enter.

Only individuals can enter - no joint entries will be allowed.

### **HOW THEY CAN ENTER**

Entry is calling the station on 0800 678 1566. Calls are free from landlines and mobiles. The Giveaway will run as advertised on air. You cannot change an entry once submitted, so please take time and care before submitting your entry.

If more than one entry is received from an entrant, we will accept the first entry received and disregard the others.

### **HOW THE WINNER WILL BE CHOSEN**

The winner will be selected using an independent randomised draw system.

The winner will be contacted by telephone shortly after the Giveaway has concluded to arrange the prize fulfilment.

If the winner does not respond within 7 days the BBC may move on to contact the next randomly selected winner.

### **THE PRIZE**

The prize is as described on air for that giveaway, please listen carefully to announcements.

The winner will be contacted shortly after the Giveaway has concluded.

The prizes will be as stated. The prizes cannot be transferred and there is no cash alternative. For the avoidance of doubt BBC shall not be responsible for any other fee, expense or cost.

BBC reserves the right to substitute the whole or part of any listed element of the development process or prize with an alternative of equivalent value. Due to Covid-19 elements of the development process or prize may change or have to be altered to fit with social distancing regulations.

If the prize includes tickets, BBC will not be responsible for any failure by the ticket holders to gain entry or re-entry to the event due to the behaviour of the ticket holder or their failure to meet the admission requirements of the venue. BBC will not be responsible for the winners not following instructions.

### **THE REST OF THE IMPORTANT STUFF**

Entrants will be expected to take part in post-Giveaway publicity for BBC.

The Giveaway complies with the BBC Code of Conduct for Giveaways and Voting, which can be found on: <https://www.bbc.com/editorialguidelines/guidance/code-of-conduct>.

The information given in these Terms are correct, but BBC reserves the right to change any of it without prior notice.

## **BBC Radio Somerset Telephony Giveaway 2021 Terms and Conditions and Privacy Notice**

By entering the Giveaway, entrants will be deemed to have agreed to be bound by these Terms. Any breach of these Terms by an entrant will void their entry. If a breach has occurred, but is discovered after the award of a prize, then BBC may require the return of that prize or not honour any part of the prize not yet received.

BBC reserves the right to exclude any entrant or winner who has acted fraudulently in any way or has brought BBC into disrepute (in its sole discretion).

BBC, their sub-contractors, subsidiaries and/or agents cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem which may result in any entry not being properly registered.

To the extent permitted by law, BBC will not be liable for any loss or damage (whether such damage or losses were foreseen, foreseeable, known or otherwise) including financial, reputational loss or disappointment, including any prize being lost in transit. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and the remaining clauses shall survive, remain in full force and effect.

The promotor of the Giveaway is the British Broadcasting Corporation. These Terms shall be governed by and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction over any claim, dispute or matter arising under or in connection with these Terms.

### **PRIVACY NOTICE**

Your trust is very important to us. This means the BBC is committed to protecting the privacy and security of your personal data. It is important that you read this notice so that you are aware of how and why we are using such information. This privacy notice describes how we collect and use personal data about you during and after your relationship with us, in accordance with data protection law.

#### **Why we are doing this and how you can participate**

BBC Radio Somerset are hosting weekly prize giveaways across various programmes to encourage interaction with our audiences.

To be in with a chance to win a prize, participants are asked to enter the prize giveaway by calling **0800 678 1566**. Only individual entries will be accepted, no joint entries will be entered into the giveaway.

A winner will be selected at random using an independent draw system, winners will be contacted and prizes will be announced live on the radio.

The BBC production team will collect your personal data for the purposes of administering the giveaway. The BBC production team will collect your personal data via an online platform used by the BBC. If we broadcast your contribution, this may include the programme being available online and/or on demand, and your contribution may be used again in a future broadcast.

#### **What BBC will collect and how we will use it**

## **BBC Radio Somerset Telephony Giveaway 2021 Terms and Conditions and Privacy Notice**

You must be aged 18 years old or over to enter the giveaway. The BBC will collect and process the personal data that you have provided to us about yourself. The personal data will include:

Your name  
Your phone number  
Your email address  
Your location (town/village level)  
Your age

If you are a winner, the BBC reserves the right to request proof of age and eligibility to enter that we'll ask you to show us in person or via a video call. We may request a copy of your driving licence, utility bill or passport for identification and proof of age purposes.

The winner will be contacted by telephone shortly after the prize giveaway closes and asked to provide their full postal address in order to receive the prize. If the winner does not respond within seven days, the BBC will contact the next randomly selected winner.

### **Who is the Data Controller?**

The BBC is the 'data controller' of your personal data. This means that the BBC decides what your personal data is used for, and the ways in which it is processed. For the avoidance of doubt, your personal data will be collected and processed solely for the purposes set out in this privacy notice. As the data controller, the BBC has the responsibility to comply, and to demonstrate compliance with, data protection law.

### **Lawful basis for processing your personal data**

The legal basis on which the BBC processes your personal data is **legitimate interest**. It is in the BBC's legitimate interest to process your personal data to manage the prize giveaway, to notify the winners and to increase audience interaction through participation.

We have a legitimate interest in using the winner's personal data for production of the recordings for journalistic, artistic and literary purposes.

### **Do we share your personal data with Third Parties?**

When you take part in the competition, the BBC will share your data with its third-party data processor which provide the BBC with a platform to facilitate phone competitions and record calls. We ensure that our providers have all entered into an appropriate contract, which ensures they cannot do anything with your personal data except as we have instructed them to do so.

We will not share your personal data with any other third parties unless required or permissible by the law.

### **Retaining your information**

## **BBC Radio Somerset Telephony Giveaway 2021 Terms and Conditions and Privacy Notice**

The BBC will retain entrant's personal data for six (6) months after the prize giveaway has ended, after which it will be deleted.

The winner's personal data will be retained for a period of two years for regulatory reasons after which it will be deleted. Winner's audio trails will be kept for six months, after which it will be deleted.

If you wish to request your data is deleted or for any queries, please email [radio.somerset@bbc.co.uk](mailto:radio.somerset@bbc.co.uk)

We do not retain any copies of ID's requested for proof of age and eligibility to enter.

Your personal data will be stored within the UK.

### **Your rights and more information**

**You have rights** under data protection law. You can request a copy of the data the BBC stores about you, which includes your BBC Account data and the data described above.

You have **the right** to ask for your data we collect to be deleted however there are exceptions to your right's, and they may be limited in some situations for example we may refuse this request.

You can contact our **Data Protection Officer** if you have questions or you wish to find out more details about your rights, please visit the BBC's Privacy and Cookies Policy at <http://www.bbc.co.uk/privacy>.

If you have a concern about the way the BBC has handled your personal data, you can raise your concern with the supervisory authority in the UK, the Information Commissioner's Office (ICO) <https://ico.org.uk/>.

### **Updating this privacy notice**

We will revise the privacy notice if there are significant changes to how we use your personal data.