

# THE FLATMATES

Quiz:

Telephone language



**BBC WORLD SERVICE**  
LEARNING ENGLISH



## BBC Learning English – The Flatmates

### The Flatmates – Quiz – Telephone language

You can try the quiz online at:

<http://www.bbclearningenglish.com/flatmates/episode135/quiz.shtml>

Choose the five words to complete Liz's phone conversation when she tries to call David.

1. **Liz:** Hello, ... you ... .. the marketing department please?

to                    extension    through    put            can            me            hold

2. **Receptionist:** I'll ... you ... It's ... .. now.

through    ring            you            ringing    put            hang        for

3. **Liz:** ..., ... .. David please?

speak            Hi            call            to            I            can            back

4. **David's colleague:** He's not at his desk. ... ..?

message    leave        a            take        Can        back        I

5. **Liz:** Yes please. It's Liz here. Can you ask him ... ..

back            me            leave        to            later        return      call

6. **David's colleague:** Yes, I'll ... .. him when I see him. Bye.

on            that            up            message    hang        to            pass

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#### Answers

1. Liz: **Can** you **put me through to** the marketing department please?
2. **Receptionist:** I'll put you **through**. It's **ringing for you now**.
3. **Liz: Hi, can I speak to** David please?
4. **David's colleague:** He's not at his desk. **Can I take a message?**
5. **Liz:** Yes please. It's Liz here. Can you ask him **to call me back later?**
6. **David's colleague:** Yes, I'll **pass that message on to** him when I see him. Bye.

Would you like to look at the language point that this quiz was based on? Go to:  
<http://www.bbclearningenglish.com/flatmates/episode135/languagepoint.shtml>

Or you can download the language point from:

[http://downloads.bbc.co.uk/worldservice/learningenglish/flatmates/episode135/fm\\_languagepoint\\_080304.pdf](http://downloads.bbc.co.uk/worldservice/learningenglish/flatmates/episode135/fm_languagepoint_080304.pdf)

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