

Tricky conversations

Useful Phrases

I'm not going to get into a discussion about...

Clearly...

What you need to do...

But bearing in mind...

I expect you to...

It's important that you...

I'm not happy with the effort that you've made

I really want to see some improvement

You've got to snap out of it

I know it's difficult...

Transcript

Sean: Okay, well, **I'm not going to get into a discussion about** who deserved to get the job. **Clearly**, the person who was appointed was the right person for the job.

What you need to do is look at your work and what you're doing and where that's taking you in your career. **But bearing in mind** that you are still employed to do a job and **I expect you to** do that job with a certain attitude. You're meeting members of the public quite regularly - **it's important that you** aren't unhappy, or at least that you don't show it. This meeting is really just to let you know **I'm not happy with the effort that you've made...**

Michelle: Okay ...

Sean: ... and **I really want to see some improvement**. **I know it's difficult**. I know that it's depressing not to get a job, but **you've got to snap out of it**, you've got to get on with the job that you're doing now.