

BBC WM – Ticket Competition Giveaway Privacy Notice and Terms and Conditions

Privacy Notice

All entrants must supply their answer to the question, their name, city, town or village and a contact telephone number. Winners will need to provide their address in order to receive their prize. The BBC will only ever use this personal data for the purposes of administering this competition, and will not publish them or provide them to anyone else without your seeking your prior permission. The BBC is the data controller of this personal data and complies with applicable data protection legislation when handling this data. The BBC processes the personal data of all entrants on the basis of its legitimate business interest. The BBC holds for the data of unsuccessful entrants for the duration of the competition round. Winner's details will be kept for regulatory purposes for a period of two years. For more information on how the BBC uses your information and your rights with regards your data please refer to <http://www.bbc.co.uk/privacy/> or contact dpa.officer@bbc.co.uk.

Terms and Conditions

1. The competition is open to all residents of the UK, including the Channel Islands and the Isle of Man aged 18 years or older, except BBC and BBC group company employees and anyone connected with the competition. Proof of age and eligibility may be required.
2. The competition will be played when announced on different weekday programmes between 0700 and 1700 on BBC WM from 5th May 2019.
3. During these programmes the presenter will announce that lines are open for a minimum of 15 minutes to register their wish to have a guess at the competition answer by:
 - Calling the number: 08081 00 99 56. The call is free from landlines and mobile phones.
 - All callers details (name, general location and contact number) are taken and five are selected at random once the lines have closed.
 - The first caller is put to air and asked a question. If the answer is correct, the prize is won and the competition ends.
 - If the answer is wrong, the same question is given to the second caller. If the answer is correct, the prize is won and the competition ends. This goes on until the fifth caller.

No other method of entry will be accepted. Only one entry is allowed per listener per day.

4. Entry is only open during the times announced on-air. Entries received outside these times will not be registered. The opening and closing times may change so please listen to announcements during the programme.
5. When listeners telephone to enter, a member of the production team will ask them their name, general location and a contact telephone number.
6. In the event of the production team receiving no entries for the competition the presenter will announce this on air and close the competition.
7. Entrants must ensure that they are available on the telephone number provided to take the call from the production team. If an entrant is not available after reasonable attempts by the production team, the next entrant selected at random will be contacted.
8. The BBC reserves the right to refrain from putting an entrant on air or take any entrant off-air, and disqualify them from the competition at any time if they display offensive, abusive or any other kind of behaviour unsuitable for broadcast.

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9. The prize is as described on air.

The prizes are as stated above. There is no cash alternative and the prizes cannot be sold or transferred in any circumstances. The BBC reserves the right to substitute or supplement any element of the prizes. The BBC is not responsible for any element or change to the prizes that are outside of its control.

10. Entrants must agree to take part in any post-competition publicity if required.

11. Competition winners are not permitted to re-enter the same competition.

12. The BBC's decision as to prizes awarded is final. No correspondence relating to the competition will be entered into.

13. The BBC reserves the right to: (i) amend these terms and conditions, including but not limited to, the competition opening and closing times and the programmes included; (ii) disqualify any entrant who breaches the rules or has acted fraudulently in any way; (iii) cancel the competition, at any stage, if in its opinion it is deemed necessary or if circumstances arise outside its control.

14. The BBC, its sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem which may result in any entry being lost or not properly registered.

15. Entrants will be deemed to have accepted these rules and to agree to be bound by them when registering.

16. To the extent permitted by law, the BBC will not be liable for any loss or damage (whether such damage or losses were foreseen, foreseeable, known or otherwise) including financial, reputational loss or disappointment.

17. These Terms and Conditions are governed by the laws of England and Wales. This competition is administered by the BBC.

18. The BBC's code of conduct for competitions applies to this Competition. You can read more about it here: **[BBC Competitions Policy](#)**.