

## **BBC Radio WM's 50<sup>th</sup> Birthday Telephony Giveaway Terms and Conditions & Privacy Notice**

### **PRIVACY NOTICE**

Thanks for entering the BBC giveaway. Your trust is very important to us. The BBC is committed to protecting the privacy and security of your personal information. It is important that you read this notice so that you are aware of how and why we are using such information. This privacy notice describes how we collect and use personal information about you during and after your relationship with us, in accordance with data protection law. Additional information can be found in the BBC's [Privacy Policy](#). Where there is inconsistency between those documents and this notice, this notice shall prevail.

#### **Why we are collecting personal data?**

The BBC production team will collect your personal information for the purposes of administering this giveaway.

#### **What will we collect and how we use it?**

The BBC will collect and process the personal information that you have provided to us.

The personal data is:

- Your name
- Your age
- Your general location
- Your phone number
- Your email address and/or postal address if you are a winner so we can fulfil the prize.

The BBC will process your data for the purposes of administering the giveaway. If you are a prize winner, this includes sharing your name and contact details with the third party that the prize is being offered through (see the T&Cs below for a list of entities that each giveaway is being organised through). Your name will also be included as part of the BBC's broadcast output.

#### **Who is the Data Controller?**

The BBC is the "data controller" of this information. This means that the BBC decides what your personal information is used for, and the ways in which it is processed.

If you are a prize winner, the third party the prize is being organised through will also become an independent data controller of the personal data that is shared by the BBC with them.

#### **What is the lawful basis for processing?**

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The legal basis on which the BBC processes your personal information is **the performance of its public task**. The BBC's role is to act in the public interest and to serve all audiences with content which informs, educates and entertains.

If you are a prize winner, the legal basis on which the BBC shares your personal data with the third party the prize is being organised through is your **consent**. You can withdraw your consent at any time by contacting us via [Radio.wm@bbc.co.uk](mailto:Radio.wm@bbc.co.uk)

### **How long will we keep your personal information?**

In relation to entrants, the BBC will retain your personal information for one year. For regulatory purposes, we will retain the winners name and their contact details for a period of two years.

### **Sharing your personal information**

We will share winners' information with third parties in order to fulfil the prizes, and they may contact you to make further arrangements for prize fulfilment. We will not share your personal data with any other third party without your prior consent, unless required by law to do so.

### **Your rights and more information**

If you have any questions about how the BBC handles your personal information, or if you wish to contact the BBC to exercise your rights of access to, and/or rectify, erase, object to or restrict processing of your personal data, please contact us via post or email at [DataProtectionEnquiries@bbc.co.uk](mailto:DataProtectionEnquiries@bbc.co.uk)

Should you wish to contact the BBC's Data Protection Officer, you can do so by post or via email at [dataprotection.officer@bbc.co.uk](mailto:dataprotection.officer@bbc.co.uk).

If you wish to raise a complaint with the BBC about the way it has handled your personal information and you are dissatisfied with the BBC's response, you are entitled to lodge a complaint with a supervisory authority. In the UK, the supervisory authority is the Information Commissioner's Office (ICO), which can be contacted at: <https://ico.org.uk/concerns>

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**TERMS & CONDITIONS**

1. The giveaways are open to all residents of the UK, the Channel Islands and the Isle of Man aged 18 or over, except BBC or BBC Group employees, their close relatives or anyone connected with the giveaway or the particular prize being offered. Proof of age, identity and eligibility may be required. The BBC reserves the right to disqualify any entrant or winner who breaches these rules.

2. The giveaways will run throughout the day on the 9<sup>th</sup> November 2020 and trails will be promoted across BBC Radio WM between 2<sup>nd</sup> and 9<sup>th</sup> November 2020. Entry is via the station number 0808 100 9956 (calls from landlines and UK mobiles are free). At some point during the show the presenter will announce that in approx. 10 minutes time the phone lines will be open for entry. They will remain open for 15 minutes. Every caller who gets through during the entry period will have their name, location and contact number taken. Each winner will be selected using an independent randomised draw and announced on BBC Radio WM and contacted by telephone . If the winner does not pick up the phone after 7 rings or the call goes to voicemail, the BBC will contact the next eligible randomly selected entrant. The caller will be invited to come on air.

3. The Prizes consist of: -

<b>7am -West Midlands Safari Park family day pass for 2 adults and 2 children -</b>
<i>Whether it's lions, tigers or giraffes. West Midlands Safari Park has got it all! Safari and get up close to some of the incredible animals from around the world. Make it a family day out with this present - ticket includes two adults and two children. Valid for 6 months.</i>
<b>8am - Purnells</b>
<i>Lunch for two people in the Living Room at Purnell's Restaurant with accompanying wines. Dine out at this top Birmingham restaurant run by local Michelin starred chef Glynn Purnell. This present is for lunch at the chic and contemporary setting of the Living Room, Purnell's Restaurant. Accompanying wines will also be included. Prize to be taken at a mutually convenient date/time for both parties.</i>
<b>9am - Afternoon Tea for two at Hogarths Hotel</b>
<i>Indulge and enjoy this sumptuous present of an afternoon tea for two at the luxury hotel Hogarths out on the border of the beautiful Warwickshire countryside. Savour afternoon tea classics in the brand new afternoon tea lounge including traditional sandwiches, fruit scones alongside inventive sweets. Booking to be taken in next six months.</i>
<b>10am - Bannatynes spa day for two</b>
<i>Unwind and relax on a spa day and take a family or friend with you too! This present includes a 25 minute treatment of your choice and full use of spa facilities at Bannatynes in the heart of Birmingham City Centre.</i>
<b>11am - Bill's restaurant family meal for four</b>
<i>Two course meal per person with a bottle of wine (managers choice) for the table. Indulge at Bills Restaurant and Bar of your choice with your family. You and three others will get a two course meal,</i>

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<i>plus a bottle of wine and teas and coffees. A fantastic family meal out. Water, tea and coffees as required. Valid Mon - Thurs.</i>
<b>plus Adventure Island golf at Star City</b>
<i>36 hole guest passes for a family of four. England's first indoor adventure golf complex at Star City boasts two brand new themed 18 hole courses. This 36 hole guest pass for four will allow you to go across the three levels of palm trees, volcanoes, caves and waterfalls. A fun family day out.</i>
<b>12pm - Family pass to Cadbury World</b>
<i>Enjoy a family day out to the iconic West Midlands attraction Cadbury World and explore all there is to know about chocolate! For two adults and 2 children or 2 adults and 3 children. Valid until November 2021</i>
<b>1pm - Marco Pierre White steakhouse meal for Two</b>
<i>Celebrate the festive season at Marco Pierre White Steakhouse at the Cube Birmingham. Enjoy panoramic views across the second city whilst dining on a three course festive evening meal with a bottle of wine for two. Prize to be used in December 2020 - excluding Christmas Day and New Year's Eve.</i>
<b>2pm - Touchwood Solihull £100 shopping Card</b>
<i>Touchwood Solihull is one of the shopping destinations in the West Midlands with over 80 stores - including John Lewis, Next, Kurt Geiger and Pandora to name a few have a fantastic shopping spree with this £100 voucher!</i>
<b>3pm - Black County Living Museum family pass for 2 adults and 3 children passes plus fish and chip lunch</b>
<i>Travel back in time to over 300 years of history. Set across 26 acres you'll get to explore over forty carefully reconstructed shops, houses and industrial areas that represent the Black Country's story. Not to mention meeting some of the characters along the way! A fantastic family day out for two adult and three children plus a hearty fish and chip lunch as well.</i>
<b>plus £25 Notcutts garden centre vouchers - with garden centres open during the lockdown here's a chance to do a spot of Christmas shopping or why not just treat yourself!</b>
<i>Email voucher to be presented on day of use.</i>
<b>4pm - Golf day out for four</b>
<i>For Golf enthusiast, Forest of Arden, Marriott Hotel and Country Club is offering a 4 ball voucher for the Championship Arden Course which recently hosted the Hero Open on the European Tour.</i>
<b>5pm - The Ivy Meal and wine for two</b>
<i>Two course meal per person with a bottle of wine (managers choice) for the table. The Ivy Birmingham is one of the most sought after dining experiences in Birmingham. With it's fantastic art deco design you'll be dining in style with this two course meal plus a bottle of wine for two. Water, teas and coffees as required - Valid Mon - Thurs.</i>

6. The prizes are as stated as above. For the avoidance of doubt the BBC shall not be responsible for any other fee, expense or cost. There is no cash alternative and the prize cannot be sold or transferred in any circumstances.

7. You may only enter once per giveaway and winners are not permitted to re-enter further rounds. The BBC's decision as to entrants taking part and winners is final. No correspondence relating to the giveaway will be entered.

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8. If the prize includes tickets, the BBC will not be responsible for any failure by the ticket holders to gain entry or re-entry to the event due to the behaviour of the ticket holder or their failure to meet the admission requirements of the venue. The BBC will not be responsible for the winners not following instructions.

9. Entrants agree to take part in any post-giveaway publicity if required. The names of winners will be made public. The BBC reserves the right to: (i) amend these terms and conditions; (ii) disqualify any entrant who breaches the rules, has acted fraudulently in any way or who has brought the BBC into disrepute (in its sole discretion) and; (iii) cancel the giveaway, at any stage, if in its opinion it is deemed necessary or if circumstances arise outside its control.

10. The BBC, their sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any server, system, network or service provider or otherwise which may result in any entry not being properly logged or not recorded.

11. Entrants will be deemed to have accepted these rules and to agree to be bound by them when registering.

12. To the extent permitted by law, the BBC will not be liable for any loss or damage (whether such damage or losses were foreseen, foreseeable, known or otherwise) including financial, reputational loss or disappointment.

13. The giveaway is run by the BBC. The applicable law is that of England and Wales