

To purchase tickets you will be redirected to Skiddle's website. The BBC is not responsible for the content of Skiddle's website and you will be subject to Skiddle's privacy policy when you use the site. For further information about how the BBC processes your personal information and our relationship with Skiddle in relation to this event, please see our privacy notice for the event below.

Tickets: [Boogie Wonderland for BBC Children in Need 2019](#)

Privacy Notice

Your trust is very important to us. The BBC is committed to protecting the privacy and security of your personal information.

It is important that you read this notice so that you are aware of how and why we are using such information. This privacy notice describes how we collect and use personal information about you during and after your relationship with us, in accordance with data protection law.

Additional fair processing information can be found in the [BBC's Privacy and Cookies Policy](#). Where there is inconsistency between those documents and this notice, this notice shall prevail. Find out [more about your information and privacy](#).

What will we collect and how will we use it?

The BBC will collect and process your personal information if you purchase a ticket for our event. The personal information that the BBC collects is limited to your name and email address. The information is provided to the BBC by our third party ticketing supplier, Skiddle. The BBC process your personal information to administer the event and control ticketing and venue capacity, to deal with any questions or complaints arising in relation to the event and to contact ticket holders in the event of any change to the event.

The BBC has a legitimate interest to process your personal information; to ensure that we can effectively administer our event. We have conducted a balancing assessment and we are satisfied that the personal information that we collect is limited to only the information that we need to administer our event.

Retaining your information

The BBC will retain your information for 6 months from the date of the event.

Relationship with Skiddle

Skiddle have been appointed as the BBC's third party ticketing supplier for our event. Your personal information is obtained by Skiddle when you purchase a ticket for our event. Skiddle is a separate "controller" of your personal information which means that it is responsible for the collection and use of your personal information – not the BBC. For further information about how Skiddle processes your personal information, please see Skiddle's privacy policy which is available here: <https://www.skiddle.com/>. When your name and email address is transferred to the BBC, the BBC is a separate controller of that information and is responsible for the processing of that information.

Your rights and more information

If you have any questions about how the BBC handles your personal information, or you wish to find out about your rights, please visit the [BBC's Privacy and Cookies Policy](#). You will also be able to find out more information about how the BBC processes your information and how you can contact the BBC's Data Protection Officer.

If you raise a concern with the BBC about the way it has handled your personal information and you are dissatisfied with the BBC's response, you are entitled to lodge a concern with a supervisory authority. In the UK, the supervisory authority is the [Information Commissioner's Office \(ICO\)](#).