Have you ever... used the post office?

1. **Show:**
   - post office, send, package, a week, scales, international, cheap

2. **Play film 1 and repeat the words**
   - Extra word: guaranteed

3. **Ask**
   - Where is your local post office? How often do you go to the post office? (Why/Why not?)
   - What do you need to check when you go to the post office?

4. **Play film 2**

5. **Ask**
   - Where is Muna? [The post office.]
   - What does she want to send? [A package.]
   - Where does she want to send it? [To Somalia.]
   - Why doesn’t she understand? [There are too many options.]

6. **Play film 2 again**

7. **Pause and discuss**

8. **Ask**
   - Has this ever happened to you? (When? Where? What happened?)
   - What would you do?
Play film 3

Ask
What question does Muna ask?
[Which one is the cheapest?
How long does it take?
Is it guaranteed?
How much does it cost?]
How does she send the package?
[International Tracked.]
How much does she pay?
[£7.50.]

Play film 3 again

Pause and discuss

Play audio and repeat the phrases
I’d like to send a package.
I’d like to send a letter.
I’d like to pay a bill.

How long does it take?
How much does it cost?
How many items can I send?

Is it guaranteed?
Is it insured?
Is it expensive?

In pairs

Ask
Do you like going to the post office? (Why / Why not?)
What do you do at the post office?
Have you ever sent a package? (Where to?)
Was it easy to do? (Why / Why not?)
How could the post office be made better?

Ask and check
Can you now …
• use some new words to do with posting things?
• check how long it takes to post something?
• check the cost of posting something?

Extra

Acting

Card game

Draw

Draw other post office words e.g. letter, stamp, bill, pay, collect, form, first class, second class