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English In A Minute

How to complain (politely)



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This is not a word-for-word transcript

Sometimes we need to complain.

But how can we do this politely and in a British way?

First, we can begin **would like to** to say what we want.

Hi i would like to speak to the manager. Yes, I'd like to complain.

We can say **I am unhappy about plus a noun phrase.**

Yes, I am unhappy about my late delivery.

We can also add **very** or **really** to make this stronger.

Yeah, I'm really unhappy about this.

We can also say **it's unacceptable that plus a clause.**

Yeah, it's unacceptable that my delivery is late.

Remember, don't lose your temper.

This means don't become too angry - it's rude to lose your temper.

This is good advice - we can say this to people who are angry with us:

Alright! Don't lose your temper.