

BBC Radio Somerset Simon Parkin in the Morning Telephone Competition 2020 Privacy Notice and Terms and Conditions

Privacy Notice

Your trust is very important to us. This means the BBC is committed to protecting the privacy and security of your personal information. It is important that you read this notice so that you are aware of how and why we are using such information. This privacy notice describes how we collect and use personal information about you during and after your relationship with us, in accordance with data protection law.

What the BBC will collect and how we will use it?

When you apply to enter the competition, we will collect your name, contact telephone number and general location. We will also collect the address of any winners of the competition in order to receive your prize. The BBC will only ever use personal details for the purposes of administering this competition.

Who is the Data Controller?

The BBC is the “data controller” of your personal information. This means that the BBC decides what your personal information is used for, and the ways in which it is processed. For the avoidance of doubt, your personal information will be collected and processed solely for the purposes set out in this privacy notice. As the data controller, the BBC has the responsibility to comply, and to demonstrate compliance with, data protection law.

Lawful basis for processing your personal information

The legal basis on which the BBC processes your personal information is the performance of its public task. The BBC’s role is to act in the public interest and to serve all audiences with content which informs, educates and entertains.

Sharing your information

We will not share any of your personal information which we collect from you with any third parties.

Retaining your information

The BBC will retain all entrants personal data for the duration of the competition and in most cases that data will be deleted once the competition has finished. We will however, retain the personal data of any winners of the competition for regulatory purposes for a period of 2 years.

Your rights and more information

[You have rights](#) under data protection law. You have [the right](#) to ask for your data we collect to be deleted however there are exceptions to your rights and they may be limited in some situations for example we may refuse this request.

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You can contact our [Data Protection Officer](#) if you have questions or you wish to find out more details about your rights, please visit the BBC's Privacy and Cookies Policy at

<http://www.bbc.co.uk/privacy>.

If there is inconsistency between what we say in the BBC's Privacy and Cookies Policy and this notice, what we say in this privacy notice overrides those parts of the BBC's Privacy and Cookies Policy that are inconsistent.

If you have a concern about the way the BBC has handled your personal information, you can raise your concern with the supervisory authority in the UK, the Information Commissioner's Office (ICO) <https://ico.org.uk/>.

Updating this privacy notice

We will revise the privacy notice if there are significant changes to how we use your personal information.

Terms and Conditions

1. The competition is open to all residents of the UK, including the Channel Islands and the Isle of Man aged 18 or over except BBC or BBC Group company employees, their close relatives or anyone connected with the competition. Proof of identity and eligibility may be required.
2. The competition will run on BBC Radio Somerset and be played Monday to Friday between 0900 and 1200 (except when editorial requirements lead to a change in schedule or a change in programme content).
3. During these times you will be invited to call into the station to enter, following on air instructions. You can enter by calling the number 0800 678 1566. Calls are free from landlines and mobiles. Entrants will be asked their name, telephone number and brief information about them (which will include general location). One entrant will be randomly selected to play on-air. No other method of entry will be accepted. Only one entry is allowed per listener per day.
4. Entry is only open during the times announced on-air. Entries received outside these times will not be registered. The opening and closing times may change so please listen to announcements during the programme.
5. The entrant selected to play on air will be asked 10 questions, having 10 seconds to answer each question. Each correct answer is worth three points.
6. If the entrant on air answers three or more questions correctly (i.e. achieves nine points) they will win the daily prize. All on-air competitors will be added to the week's leader board, ordered by the number of correct answers/points given.

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7. Entrants must ensure that they are available on the telephone number provided to take the call from the production team. If an entrant is not available after reasonable attempts by the production team (in the BBC's sole discretion), another entrant will be randomly selected from the pool for that day.

8. After the Friday round of the competition (or the last day of the week the competition is running due to editorial, scheduling or other reasons) the person with the highest score (or persons with joint highest score) will win the weekly prize.

10. The daily and weekly prize is as described on air or in the Prizes section under the relevant date as appropriate. The weekly prize description may include additional requirements which alter the eligibility of that particular round of the competition, impose additional rules or restrictions specific to that weekly prize. You must read the particular weekly prize description carefully before entering. The particular weekly prize may require collection or additional actions to be taken for fulfilment. The BBC is not responsible for winners failing to follow instructions. There will be no additional elements, fees or expenses covered (including but not limited to travel or accommodation) unless expressly stated in the particular weekly prize description.

11. If the weekly prize includes tickets or entry to an event, the BBC will not be responsible for any failure of the winner and/or guests (if applicable) to gain entry or re-entry to the event due to their behaviour or failing to meet the admission requirements. The BBC will not be responsible for suspension or cancellation of events that may form part of the weekly prize. If the weekly prize includes access to a sporting event, the winners and guests (if applicable) must not be subject to any order banning them from attending such sporting events.

12. There is no cash alternative and the prize cannot be sold or transferred in any circumstances. The BBC reserves the right to substitute or supplement any element of the prize. The BBC is not responsible for any element or change to the prize that is outside of its control.

13. Entrants must agree to take part in any post-competition publicity if required.

14. Listeners put on air to play the competition cannot re-enter within the same week. Entrants who win the weekly prize cannot re-enter for four weeks.

15. The BBC's decision as to prizes awarded is final. No correspondence relating to the competition will be entered into.

16. The BBC reserves the right to: (i) amend these terms and conditions, including but not limited to, the competition opening and closing times and the programmes included; (ii) disqualify any entrant who breaches the rules or has acted fraudulently in any way or who brings the BBC into disrepute; (iii) prevent putting an entrant on air or take any entrant off-air, and disqualify them from the competition at any time if they display offensive, abusive or any other kind of behaviour

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unsuitable for broadcast, and (iv) cancel the competition, at any stage, if in its opinion it is deemed necessary or if circumstances arise outside its control.

17. The BBC, its sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem which may result in any entry being lost or not properly registered.

18. This competition accords with the BBC's Code of Conduct for Competitions and Voting, details of which can be found at: BBC Competitions Policy <https://www.bbc.com/editorialguidelines/guidance/code-of-conduct>

19. The promoter of the competition is the British Broadcasting Corporation and the applicable law is the law of England and Wales.

20. Entrants will be deemed to have accepted these rules and to agree to be bound by them when registering.

21. To the extent permitted by law, the BBC will not be liable for any loss or damage (whether such damage or losses were foreseen, foreseeable, known or otherwise) including financial, reputational loss or disappointment.