

BBC Radio Oxford: Countryfile Competition – Terms and Conditions

Privacy Notice

This privacy notice describes how we collect and use personal information in accordance with data protection law.

The BBC will collect and process the personal information that you have provided to us about yourself by taking part in our competition. This personal information is your name, phone number, email address and any other personal information you may provide as well as images of winners. We have a legitimate interest to process your personal information: to consider your application for our quiz and contact you in the event that you are successful. As we are relying on our legitimate interests to process your personal information, we have considered the impact the processing has on you and concluded that it is minor and that your information is necessary for the competition. The BBC will retain your information for a period of six months and will then be destroyed. The personal information of competition winners will be retained for a further period of 2 years. If you have any questions about how the BBC handles your personal information, or you wish to find out about your rights, please visit the *BBC's Privacy and Cookies Policy*. You will also be able to find out more information about how the BBC processes your information and how you can contact the BBC's Data Protection Officer.

If you raise a concern with the BBC about the way it has handled your personal information, you are entitled to lodge a concern with a supervisory authority. In the UK, the supervisory authority is the *Information Commissioner's Office (ICO)*.

Terms and Conditions

1. Entry is open to all UK residents (including Channel Islands and the Isle of Man) who are aged 18 or over, except BBC employees or those of its affiliates and their close relatives or any person connected to the competition. Proof of age, identity and eligibility may be requested.
2. The competition will run in accordance with the on-air trails when editorially justified - in any event the competition will open and resolve within the Breakfast Show on the days announced.
3. Entrants will hear a clear cue to call. Callers will then be invited on air in order of calling to be asked 3 general knowledge questions.
Entry to the competition is by calling the number: 0808 100 9 100. Calls are free from landlines and mobiles.
The telephone lines will open for 30 mins between approximately 07:15 and 08:15 on competition days.
No other method of entry will be accepted. Only one entry is allowed per listener per day. Entrants must get the bill-payers permission before calling to enter.
4. The competition is only open during the times announced on-air. Entries received outside these times will not be registered. The opening and closing times may change so please listen to announcements during the show.
5. A list of entrants will be drawn at random and put to air in the order they were selected. The first listener put to air will be asked three general knowledge questions. If the listener gets all 3 correct they win the Prize. If not correct, the next listener through will be offered the opportunity, this will continue until the Prize is won or no further air time allows.
6. The BBC's decision as to the winners is final. No correspondence relating to the competition will be entered into.
7. The Prize will consist of a family ticket to Countryfile Live at Blenheim Palace. Tickets must be collected in accordance with instructions given by the production team with proof of identity. The

BBC Radio Oxford: Countryfile Competition – Terms and Conditions

BBC will not be responsible for any failure by the ticket holders to gain entry or re-entry to the event due to the behaviour of the ticket holder or their failure to meet the admission requirements of the event, including minimum age of the ticket holders. Ticket holders are responsible for checking admission requirements to the venue. The BBC will not be responsible for the suspension or cancellation of the prize event. The BBC will not provide an alternative or replacement prize. At the end of the competition one of the winners will be selected at random and their ticket will be upgraded to a family VIP ticket.

8. There is no cash alternative and the prize cannot be sold or transferred in any circumstances.

9. Entrants must agree to take part in any post-competition publicity if required.

10. The BBC reserves the right to: (i) amend these terms and conditions including, but not limited to, the competition opening and closing times; (ii) disqualify any entrant who breaches the rules or has acted fraudulently in any way; (iii) where applicable, disqualify an entrant or winner, withdraw or substitute any prize, should any entrant, winner or their guest at any stage exhibit inappropriate or dangerous behaviour (including, but not limited to being under the influence of alcohol, illegal drugs or chemical substances or causing a nuisance) before or whilst on air, attending BBC premises or where the prize includes attendance to an event, exclusion from that event and; (iv) impose any additional entry restrictions or requirements should the prize being offered require such restrictions or requirements (including but not limited to tickets for events with an age minimum or other entry requirements).

11. The BBC, its sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem which may result in any entry being lost or not properly registered.

12. This competition accords with the BBC's Code of Conduct for Competitions and Voting, details of which can be found at: **[BBC Competition Policy](#)**

13. The promoter of the competition is the British Broadcasting Corporation and the applicable law is the laws of England and Wales.

14. Entrants will be deemed to have accepted these rules and to agree to be bound by them when entering.